Inclusive Remote Work Environments

Meet the Presenters

Erin Lauridsen

Access Technology Director LightHouse for the Blind and Visually Impaired

lighthouse-sf.org/programs/access-technology

@lighthouse_sf

Tanner Gers

Business Development Lead AFB Consulting

afb.org/consulting

@afb1921

Impact of COVID-19

- Some organizations already had employees working from home

- Others had to adapt quickly to remote work environments

- What are the lessons we're learning when it comes to remote work and digital inclusion?

Creating a Workplace Culture of Digital Inclusion

- Accessibility starts at procurement!

- Your software decisions will open, or close, employment paths to candidates with disabilities

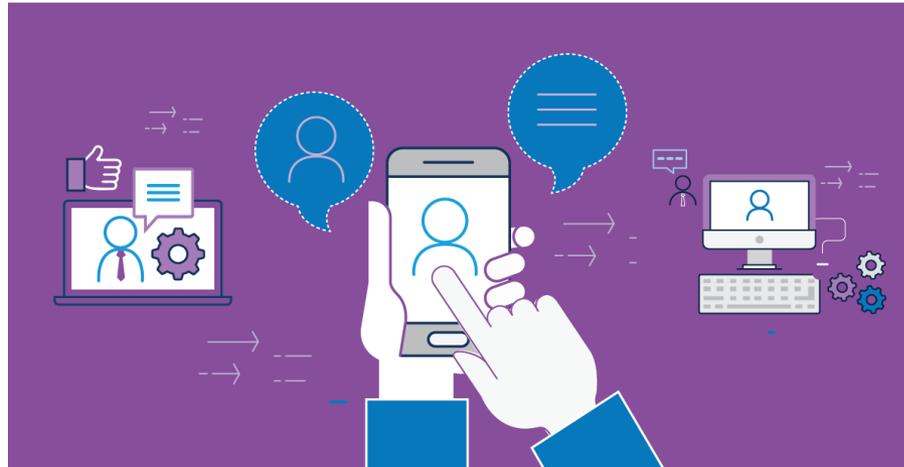- Make accessibility part of your vendor requirements

7 Questions to Ask Your Vendors

1. Can you tell me about your accessibility policy?

2. How long has your company been actively working on digital accessibility?

3. What accessibility testing have you done?

4. What standards do you focus on?

5. Have you worked with a third party to audit or validate your product?

6. Did you receive a Voluntary Product Accessibility Template (VPAT)?

7. Do you have an internal accessibility department?

Inclusive Technology Solutions

- Side-by-side comparison of the technology stack AFB and LightHouse have selected

- Not a one-size-fits-all solution

- Multiple tools can be used effectively and inclusively

Meetings and Phone Calls

- Zoom

- Google Meet

- VoiP apps

  - RingCentral

  - Google Voice

File Sharing and Collaboration

- Dropbox

- G Suite

  - Google Drive

  - Google Docs

  - Google Sheets

  - Google Slides

- Microsoft OneDrive

Team Messaging and Project Management

- Slack

    - Team channels

    - Group chat

- Microsoft Teams

- Trello

- Salesforce

Disability Accommodations for Remote Work

- Hardware

- Software

- Visual assistance

Questions?

Questions

- Have you had any security issues using Zoom?

- Have you encountered any concerns with client privacy and using cloud-based programs?

Questions

- Are Google Docs and Google Classroom accessible with JAWS or ZoomText which a lot of schools are using?

Questions

- Do you have any suggestions to help blind people ensure that their video presence is professional?

Questions

- Are all of your students able to be reached using Zoom or other programs?

- What strategy do you use for someone that is not able to use assistive technology?

Questions

- Do you have any visually impaired/blind IT staff?

- If so, how have you accommodated their needs?

Questions

- Can you elaborate about how you use Trello?

Questions

- Can you recommend which learning management systems work best for creating inclusive and accessible virtual training?

Connect with us!

www.lighthousesf.org

www.afb.org